



SERVICE SOLUTIONS.

FUSO. ALL DAY.



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FUSO



WE'VE GOT YOUR BACK.

At Fuso, choosing your truck or bus is just the beginning. We're there for the life of your vehicle.

Fuso has a wide range of support services designed to make maintaining and repairing your vehicle as easy as possible. With expertise around the country through our connected dealer network, as well as support from our technicians in both Australia and Japan, you can be confident knowing you've always got a team behind you.

Best of all, our service solutions are specifically tailored to minimise downtime. From our 24-hour roadside assistance hotline, to overnight servicing at selected Fuso dealerships, we do what it takes to keep you on the road.



SERVICE PLANS THAT PUT YOU IN CONTROL.

When it comes to running a business, it's important to know what you're up for.

Fuso Service Plans make it easy with predetermined maintenance and repair programs, allowing you to manage your finances up front. With our Service Plans, you receive a preferential price on genuine parts and labour at authorised Fuso Service Dealerships. And with a range of payment options to choose from, Fuso can help you manage your cash flow with ease.

Our Service Plans are modular with three levels of cover, ranging from scheduled maintenance only to complete service cover (including wear and tear), so you'll always get the right plan to meet your requirements.

BENEFITS:

- Preferential rates on parts and labour.
- Nationwide service network with 24-hour emergency contact.
- Less administration, keeping your business on the road.
- Factory qualified and supported network to help maintain your vehicle's future value.
- Flexible payment options; one up-front payment, Direct Debit or monthly.

CHOOSE A SERVICE PLAN THAT'S RIGHT FOR YOU.

	Maintenance	Driveline Repairs	Vehicle Repairs	Wear & Tear
<p>BEST BASIC</p> <p>Includes all scheduled servicing work for your vehicle as specified in the Fuso maintenance booklet, carried out to Fuso quality standards. No time/kilometre restriction, so your vehicle can be covered for its entire life.</p>	✓	✗	✗	✗
<p>SELECT</p> <p>Includes scheduled servicing as well as driveline maintenance. An optimum combination which gives you an enhanced mobility service. The parts and labour required during servicing are also included.</p>	✓	✓	✗	✗
<p>COMPLETE</p> <p>A full service package offering all round protection. Complete covers all necessary repair and maintenance work, including wearing parts, ensuring that your vehicle is always in the best condition.</p>	✓	✓	✓	✓

GENUINE PARTS.

It only takes one small thing to go wrong to cause a big impact on your business. Fuso genuine parts are designed to meet manufacturer specifications and are produced to the highest quality. Avoid the risk and insist on Fuso genuine parts to ensure you are covered by Fuso's full manufacturer warranty. In the event that a genuine part fails, Fuso will not only replace the faulty part but also any damage caused by its failure, including labour costs if it is fitted by a Fuso dealer.

WARRANTY.

Fuso trucks and buses are built to last, but if something does go wrong, you can be confident knowing that you're covered. Enjoy peace of mind with our standard 3-year warranty on all trucks and buses.

ROADSIDE ASSISTANCE HOTLINE.

There when you need us most, Fuso's Roadside Assistance Hotline is a 24/7 service that is committed to keeping you on the road following a breakdown or accident. Delivering emergency support in both regional and metropolitan centres, the service works in partnership with our national dealer network to ensure a priority turnaround.

Roadside Assistance Hotline: 1300 426 708

SERVICE PLAN INCLUSIONS.

INCLUSIONS	BEST BASIC	SELECT	COMPLETE
BENEFITS OF SERVICE PLANS			
Scheduled Maintenance (Maintenance book or Telligent System)	•	•	•
Repair Powertrain/driveline		•	•
Repair Vehicle			•
Wear & Tear			•
Towing for valid repairs (600km limit)		•	•
Breakdown Service for valid repairs (600km limit)		•	•
MAINTENANCE			
Diagnostic test, brake fluid, material, top up fluids for the maintenance scopes	•	•	•
Inspection/adjustment of vehicle technical systems for the maintenance scopes	•	•	•
Inspection as per manufacturer's guidelines: engine, battery, electrical systems, safety-related parts, lamps, exhaust systems, oil during periodic maintenance, fluids: coolant level, washer fluid, antifreeze	•	•	•
Replacement of fluids and their filter elements as per manufacturer's guidelines	•	•	•
Air/dust combination filter	•	•	•
Fuel/air/Ad-Blue filter	•	•	•
Oil filter, automatic transmission	•	•	•
Cartridge, air drier	•	•	•
Cleaning diesel particulate filter	•	•	•
ENGINE			
Engine, block, liners, pistons, crank, cam, heads		•	•
Exhaust after treatment			•
Intake/exhaust manifold		•	•
Engine suspension		•	•
Injection, fuel pump system		•	•
Accelerator pedal		•	•
Alternator		•	•
Glow plug		•	•
A/C compressor			•
V-belt			•
Fuel/air filter	•	•	•
Charge air cooler			•
Lines, tubes, hoses, clamps on major assembly		•	•
Steering pump		•	•
Fan		•	•
Air compressor		•	•
Engine brake		•	•
Crankcase		•	•
Engine radiator			•
Belt drive (incl. belt pulleys, bearing)		•	•
Starter		•	•
Control unit		•	•
Control		•	•
Turbocharger		•	•
Water pump and water hoses		•	•
DRIVE			
Drive suspension		•	•
Differential lock		•	•
Range group		•	•
Master and slave cylinder			•
Housing		•	•
Clutch (release bearing, pressure plate, masses flywheel)			•
Clutch (driving plate)			•
Modulator		•	•
Power take-off (factory installed)		•	•
Oil cooler		•	•
Pumps		•	•
Retarder / Telma brake (factory installed)		•	•
Shift mechanism / gearshift linkage / cable-controlled gearshift			•
Control unit		•	•
Synchronization		•	•
Speedometer drive			•
Splitter group		•	•

INCLUSIONS

	BEST BASIC	SELECT	COMPLETE
DRIVE CONTINUED			
Torque converter (automatic transmission) / Turbo clutch		•	•
Shafts, gears, bearings		•	•
AXLES			
Drive shaft		•	•
Axle suspension		•	•
Differential		•	•
Planetary gear		•	•
Differential lock		•	•
Through-drive		•	•
Suspension, air bellows, shock absorbers, lift equipment			•
Housing		•	•
Propeller shafts		•	•
Lines, tubes, hoses, clamps on major assembly		•	•
Stabilizer bar			•
Front axle (hydraulic driven) incl. Pump, hydraulic system, hoses, control unit		•	•
Front axle (mechanically driven) incl. heel hub and wheel bearing, without tie rod, driving rod, stub axles		•	•
Front axle (not driven), steered/non-steered leading axle, trailing axle (not driven), wheel bearing, wheel hub, tie rod, driving rod, drag link			•
Interaxle differential		•	•
Intermediate bearing		•	•
Wheel Alignment (1 per annum)			•
CHASSIS			
Exhaust system			•
Hydraulic, mechanical, pneumatic brake system			•
Brake linings, brake disks, brake drums, brake calipers			•
Compressed air system			•
Lines, tubes, hoses, clamps			•
Steering gear/steering shaft			•
Tank system			•
CAB			
Audio (factory installed)			•
Battery			•
Illumination including bulbs/globes			•
Electrical system and instruments			•
Safety systems			•
Telematics system (factory installed)			•
Heating and air conditioning (factory installed)			•
Light source			•
Navigation system (factory installed)			•
Locking system (tilting/sliding roof), seats (not covers)			•
Wiper system without wiper blades			•
Wiper blades			•
Auxiliary heater/stationary air conditioner			•

EXCLUSIONS:

- Fuel and damage caused by contaminated or substandard fuel
- Wheels, rims and tyres
- Glass and windows, panels, trims and paintwork
- Abuse, accident damage and incorrect use of vehicle including consequential damage
- Rust and corrosion
- Repair or replacement of damaged interior, lining, trims, floor cover, seat upholstery and cushions
- Non-OEM electrical system and installations
- Any nuts, bolts, washers, fasteners, bolts and consumable items associated with any excluded items
- Towing devices including turn tables, trailer couplings, suzi lines for electrical, pneumatic and hydraulic connections



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